

EX PARTE OR LATE FILED

01-184

**From:** sfgl@aol.com  
**To:** Kathleen Abernathy, Michael Copps, KM KJMWEB, Mike Powell, Commissioner  
**Adelstein**  
**Date:** 3/20/03 9:46PM  
**Subject:** Number Portability

ORIGINAL  
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APR 30 2003

Federal Communications Commission  
Office of the Secretary

Message from Sybil-Frances Kimbrig Levin

7058 Valley Greens Circle

Dear Commissioners,

I am writing to express my outrage at being charged each month for something called "number portability." This charge is unwarranted and should never have been approved.

First of all, there is NO competition. As I understand it, the whole idea behind number portability is that if I wanted to change my local phone company I could have the privilege of keeping my old number. But if I wanted to switch I would not be able to because, as I've already said, there is currently no real local competition.

Second, I understand that you have not conducted an audit of phone companies in order to determine whether or not these companies' cost claims are accurate. These companies have a long history of overcharging us and have proven themselves to be untrustworthy. In light of this, how could you have approved such an exorbitant charge for non-existent number portability without even checking phone company cost claims? This is a clear abdication of your responsibility as regulators and I urge you to immediately rescind approval of number portability charges.

Sincerely,

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EX PARTE OR LATE FILED

**From:** Marc Breedlove  
**To:** Michael Copps  
**Date:** 4/16/03 9:51AM  
**Subject:** <No Subject>

ORIGINAL

Dear Mr. Copps,

I want to thank you and the rest of the FCC for fighting for mobile telephone number portability. It is clear that Verizon and the other wireless carriers are afraid of the true competition that number portability would produce. Keep up the good fight.

Please forward my appreciation to Mr. Ingle and the rest of the litigation staff.

Sincerely,  
Marc Breedlove

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**From:** Michael L. Shoaff  
**To:** Commissioner Adelstein  
**Date:** 4/16/03 8:35PM  
**Subject:** Comments to the Commissioner

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Michael L. Shoaff (mshoaff@wirelesscapital.com) writes:

Federal Communications Commission  
Office of the Secretary

I would like to protest the wireless carriers attempts to block the ability of consumers to transfer their wireless telephone numbers from carrier to carrier. As an independent business person all of my clients and customers know my cellphone number. If I was to transfer to another carrier I have to get a new number which would cause a serious loss of contacts and eventually business. I feel that I am an indentured servant to my carrier. I cannot believe that the carriers contention that they would incur \$1 billion cost the first year and \$500 million per year after that. I would strongly contest these statements.

Carriers already have the ability to tie up the consumer for one to two years at a time by the contracts that they require to be signed at the time of activating the service. If the carriers truly wanted to retain their customers they would institute customer service, including but not limited to better coverage, carryover of unused minutes, credit for dropped calls, etc. Having worked for a wireless company at one time I am aware that customer service is often times spoken about but rarely given much attention at the expense of the customer. I have personally heard remarks that say that their customers are tied up for a period of time and if at the time they are free to move to another carrier they will provide an incentive or two to retain them. This sounds to me as if they are not truly interested in retaining the customers to begin with. Please understand that the following comment is not out of bitterness but rather an honest reflection of what I have personally witnessed within a carriers operation.

For those of us who are dependent upon our customers and clients having our phone number and still have the ability to comparative shop for the best quality, services and price PLEASE allow number transferability. Thank you for your consideration of my (as well as others) request to this matter.

Michael L. Shoaff

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